# Accessibility Conformance Report

# International Edition (U.S. Section 508 and EN 301 549)

**VPAT**® **Version 2.4 (version of VPAT standard published by ITI February 2020)**

**by** [**David Berman Communications**](http://www.davidberman.com/accessibility)

This document complies with all applicable EN 301 549, WCAG 2.0 and WCAG 2.1 Level A and Level AA guidelines for accessible digital documents. For alternative formats, please contact David Berman Communications at info@davidberman.com or 1-613-728-6777.

## Name of Product/Version: Explorance’s Blue version 7.13 (desktop and mobile experiences for students and instructions)

## Report Date: June 28, 2020

## Product Description: Skinnable browser-based automated and interactive course evaluation for institutions such as colleges and universities

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## Notes: Product passes WCAG 2.1 Level AA as well as WCAG 2.0 Level AA. Administrator experience and documentation not in scope.

## Evaluation Methods Used: WCAG-EM

## Applicable Standards/Guidelines

This report covers the degree of conformance for the following accessibility standard/guidelines:

| Standard/Guideline | Included in Report |
| --- | --- |
| Web Content Accessibility Guidelines 2.0 | Level A: Yes  Level AA: Yes  Level AAA: No |
| Web Content Accessibility Guidelines 2.1 | Level A: Yes  Level AA: Yes  Level AAA: No |
| [Revised Section 508 standards](https://www.access-board.gov/guidelines-and-standards/communications-and-it/about-the-ict-refresh/final-rule/text-of-the-standards-and-guidelines) published January 18, 2017 and corrected January 22, 2018 | Yes |
| EN 301 549 Accessibility requirements suitable for public procurement of ICT products and services in Europe, - V3.1.1 (2019-11) | Yes |

## Terms

The terms used in the Conformance Level information are defined as follows:

* **Supports**: The functionality of the product has at least one method that meets the criterion without known defects or meets with equivalent facilitation.
* **Supports with Exceptions**: Some functionality of the product does not meet the criterion.
* **Does Not Support**: The majority of product functionality does not meet the criterion.
* **Not Applicable**: The criterion is not relevant to the product.
* **Not Evaluated**: The product has not been evaluated against the criterion. This can be used only in WCAG 2.0 Level AAA.

## WCAG 2.x Report

Tables 1 and 2 also document conformance with:

* EN 301 549: Chapter 9 - Web, Sections 10.1-10.4 of Chapter 10 - Non-Web documents, and Sections 11.1-11.4 and 11.8.2 of Chapter 11 - Non-Web Software (open and closed functionality), and Sections 12.1.2 and 12.2.4 of Chapter 12 – Documentation
* Revised Section 508: Chapter 5 – 501.1 Scope, 504.2 Content Creation or Editing, and Chapter 6 – 602.3 Electronic Support Documentation.

Note: When reporting on conformance with the WCAG 2.x Success Criteria, they are scoped for full pages, complete processes, and accessibility-supported ways of using technology as documented in the WCAG 2.0 Conformance Requirements.

### Table 1: Success Criteria, Level A

Notes: None

| **Criteria** | **Conformance Level** | **Remarks and Explanations** | |
| --- | --- | --- | --- |
| [**1.1.1 Non-text Content**](http://www.w3.org/TR/WCAG20/#text-equiv-all) (Level A)  Also applies to:  EN 301 549 Criteria   * 9.1.1.1 (Web) * 10.1.1.1 (Non-web document) * 11.1.1.1.1 (Open Functionality Software) * 11.1.1.1.2 (Closed Functionality Software) * 11.8.2 (Authoring Tool) * 12.1.2 (Product Docs) * 12.2.4 (Support Docs)   Revised Section 508   * 501 (Web)(Software) * 504.2 (Authoring Tool) * 602.3 (Support Docs) | | Supports | None |
| [**1.2.1 Audio-only and Video-only (Prerecorded)**](http://www.w3.org/TR/WCAG20/#media-equiv-av-only-alt) (Level A)  Also applies to:  EN 301 549 Criteria   * 9.1.2.1 (Web) * 10.1.2.1 (Non-web document) * 11.1.2.1.1 (Open Functionality Software) * 11.1.2.1.2.1 and 11.1.2.1.2.2 (Closed Software) * 11.8.2 (Authoring Tool) * 12.1.2 (Product Docs) * 12.2.4 (Support Docs)   Revised Section 508   * 501 (Web)(Software) * 504.2 (Authoring Tool) * 602.3 (Support Docs) | | Supports | This product does not contain any multimedia. |
| [**1.2.2 Captions (Prerecorded)**](http://www.w3.org/TR/WCAG20/#media-equiv-captions) (Level A)  Also applies to:  EN 301 549 Criteria   * 9.1.2.2 (Web) * 10.1.2.2 (Non-web document) * 11.1.2.2 (Open Functionality Software) * 11.1.2.2 (Closed Software) * 11.8.2 (Authoring Tool) * 12.1.2 (Product Docs) * 12.2.4 (Support Docs)   Revised Section 508   * 501 (Web)(Software) * 504.2 (Authoring Tool) * 602.3 (Support Docs) | | Supports | None |
| [**1.2.3 Audio Description or Media Alternative (Prerecorded)**](http://www.w3.org/TR/WCAG20/#media-equiv-audio-desc) (Level A)  Also applies to:  EN 301 549 Criteria   * 9.1.2.3 (Web) * 10.1.2.3 (Non-web document) * 11.1.2.3.1 (Open Functionality Software) * 11.1.2.3.2 (Closed Software) * 11.8.2 (Authoring Tool) * 12.1.2 (Product Docs) * 12.2.4 (Support Docs)   Revised Section 508   * 501 (Web)(Software) * 504.2 (Authoring Tool) * 602.3 (Support Docs) | | Supports | None |
| [**1.3.1 Info and Relationships**](http://www.w3.org/TR/WCAG20/#content-structure-separation-programmatic) (Level A)  Also applies to:  EN 301 549 Criteria   * 9.1.3.1 (Web) * 10.1.3.1 (Non-web document) * 11.1.3.1.1 (Open Functionality Software) * 11.1.3.1.2 (Closed Software) * 11.8.2 (Authoring Tool) * 12.1.2 (Product Docs) * 12.2.4 (Support Docs)   Revised Section 508   * 501 (Web)(Software) * 504.2 (Authoring Tool) * 602.3 (Support Docs) | | Supports | None |
| [**1.3.2 Meaningful Sequence**](http://www.w3.org/TR/WCAG20/#content-structure-separation-sequence) (Level A)  Also applies to:  EN 301 549 Criteria   * 9.1.3.2 (Web) * 10.1.3.2 (Non-web document) * 11.1.3.2.1 (Open Functionality Software) * 11.1.3.2.2 (Closed Software) * 11.8.2 (Authoring Tool) * 12.1.2 (Product Docs) * 12.2.4 (Support Docs)   Revised Section 508   * 501 (Web)(Software) * 504.2 (Authoring Tool) * 602.3 (Support Docs) | | Supports | None |
| [**1.3.3 Sensory Characteristics**](http://www.w3.org/TR/WCAG20/#content-structure-separation-understanding)(Level A)  Also applies to:  EN 301 549 Criteria   * 9.1.3.3 (Web) * 10.1.3.3 (Non-web document) * 11.1.3.3 (Open Functionality Software) * 11.1.3.3 (Closed Software) * 11.8.2 (Authoring Tool) * 12.1.2 (Product Docs) * 12.2.4 (Support Docs)   Revised Section 508   * 501 (Web)(Software) * 504.2 (Authoring Tool) * 602.3 (Support Docs) | | Supports | None |
| [**1.4.1 Use of Color**](http://www.w3.org/TR/WCAG20/#visual-audio-contrast-without-color) (Level A)  Also applies to:  EN 301 549 Criteria   * 9.1.4.1 (Web) * 10.1.4.1 (Non-web document) * 11.1.4.1 (Open Functionality Software) * 11.1.4.1 (Closed Software) * 11.8.2 (Authoring Tool) * 12.1.2 (Product Docs) * 12.2.4 (Support Docs)   Revised Section 508   * 501 (Web)(Software) * 504.2 (Authoring Tool) * 602.3 (Support Docs) | | Supports | None |
| [**1.4.2 Audio Control**](http://www.w3.org/TR/WCAG20/#visual-audio-contrast-dis-audio) (Level A)  Also applies to:  EN 301 549 Criteria   * 9.1.4.2 (Web) * 10.1.4.2 (Non-web document) * 11.1.4.2 (Open Functionality Software) * 11.1.4.2 (Closed Software) * 11.8.2 (Authoring Tool) * 12.1.2 (Product Docs) * 12.2.4 (Support Docs)   Revised Section 508   * 501 (Web)(Software) * 504.2 (Authoring Tool) * 602.3 (Support Docs) | | Supports | This product does not contain any multimedia. |
| [**2.1.1 Keyboard**](http://www.w3.org/TR/WCAG20/#keyboard-operation-keyboard-operable) (Level A)  Also applies to:  EN 301 549 Criteria   * 9.2.1.1 (Web) * 10.2.1.1 (Non-web document) * 11.2.1.1.1 (Open Functionality Software) * 11.2.1.1.2 (Closed Software) * 11.8.2 (Authoring Tool) * 12.1.2 (Product Docs) * 12.2.4 (Support Docs)   Revised Section 508   * 501 (Web)(Software) * 504.2 (Authoring Tool) * 602.3 (Support Docs) | | Supports | None |
| [**2.1.2 No Keyboard Trap**](http://www.w3.org/TR/WCAG20/#keyboard-operation-trapping) (Level A)  Also applies to:  EN 301 549 Criteria   * 9.2.1.2 (Web) * 10.2.1.2 (Non-web document) * 11.2.1.2 (Open Functionality Software) * 11.2.1.2 (Closed Software) * 11.8.2 (Authoring Tool) * 12.1.2 (Product Docs) * 12.2.4 (Support Docs)   Revised Section 508   * 501 (Web)(Software) * 504.2 (Authoring Tool) * 602.3 (Support Docs) | | Supports | None |
| [**2.1.4 Character Key Shortcuts**](https://www.w3.org/TR/WCAG21/#character-key-shortcuts) (Level A 2.1 only)  Also applies to:  EN 301 549 Criteria   * 9.2.1.4 (Web) * 10.2.1.4 (Non-web document) * 11.2.1.4.1 (Open Functionality Software) * 11.2.1.4.2 (Closed Software) * 11.8.2 (Authoring Tool) * 12.1.2 (Product Docs) * 12.2.4 (Support Docs) * Revised Section 508 – Does not apply | | Supports | None |
| [**2.2.1 Timing Adjustable**](http://www.w3.org/TR/WCAG20/#time-limits-required-behaviors) (Level A)  Also applies to:  EN 301 549 Criteria   * 9.2.2.1 (Web) * 10.2.2.1 (Non-web document) * 11.2.2.1 (Open Functionality Software) * 11.2.2.1 (Closed Software) * 11.8.2 (Authoring Tool) * 12.1.2 (Product Docs) * 12.2.4 (Support Docs)   Revised Section 508   * 501 (Web)(Software) * 504.2 (Authoring Tool) * 602.3 (Support Docs) | | Supports | None |
| [**2.2.2 Pause, Stop, Hide**](http://www.w3.org/TR/WCAG20/#time-limits-pause) (Level A)  Also applies to:  EN 301 549 Criteria   * 9.2.2.2 (Web) * 10.2.2.2 (Non-web document) * 11.2.2.2 (Open Functionality Software) * 11.2.2.2 (Closed Software) * 11.8.2 (Authoring Tool) * 12.1.2 (Product Docs) * 12.2.4 (Support Docs)   Revised Section 508   * 501 (Web)(Software) * 504.2 (Authoring Tool) * 602.3 (Support Docs) | | Supports | None |
| [**2.3.1 Three Flashes or Below Threshold**](http://www.w3.org/TR/WCAG20/#seizure-does-not-violate) (Level A)  Also applies to:  EN 301 549 Criteria   * 9.2.3.1 (Web) * 10.2.3.1 (Non-web document) * 11.2.3.1 (Open Functionality Software) * 11.2.3.1(Closed Software) * 11.8.2 (Authoring Tool) * 12.1.2 (Product Docs) * 12.2.4 (Support Docs)   Revised Section 508   * 501 (Web)(Software) * 504.2 (Authoring Tool) * 602.3 (Support Docs) | | Supports | None |
| [**2.4.1 Bypass Blocks**](http://www.w3.org/TR/WCAG20/#navigation-mechanisms-skip) (Level A)  Also applies to:  EN 301 549 Criteria   * 9.2.4.1 (Web) * 10.2.4.1 (Non-web document) – Does not apply * 11.2.4.1 (Open Functionality Software) – Does not apply * 11.2.4.1 (Closed Software) – Does not apply * 11.8.2 (Authoring Tool) * 12.1.2 (Product Docs) * 12.2.4 (Support Docs)   Revised Section 508   * 501 (Web)(Software) – Does not apply to non-web software * 504.2 (Authoring Tool) * 602.3 (Support Docs) – Does not apply to non-web docs | | Supports | None |
| [**2.4.2 Page Titled**](http://www.w3.org/TR/WCAG20/#navigation-mechanisms-title) (Level A)  Also applies to:  EN 301 549 Criteria   * 9.2.4.2 (Web) * 10.2.4.2 (Non-web document) * 11.2.4.2 (Open Functionality Software) - Does not apply * 11.2.4.2 (Closed Software) – Does not apply * 11.8.2 (Authoring Tool) * 12.1.2 (Product Docs) * 12.2.4 (Support Docs)   Revised Section 508   * 501 (Web)(Software) * 504.2 (Authoring Tool) * 602.3 (Support Docs) | | Supports | None |
| [**2.4.3 Focus Order**](http://www.w3.org/TR/WCAG20/#navigation-mechanisms-focus-order) (Level A)  Also applies to:  EN 301 549 Criteria   * 9.2.4.3 (Web) * 10.2.4.3 (Non-web document) * 11.2.4.3 (Open Functionality Software) * 11.2.4.3 (Closed Software) * 11.8.2 (Authoring Tool) * 12.1.2 (Product Docs) * 12.2.4 (Support Docs)   Revised Section 508   * 501 (Web)(Software) * 504.2 (Authoring Tool) * 602.3 (Support Docs) | | Supports | None |
| [**2.4.4 Link Purpose (In Context)**](http://www.w3.org/TR/WCAG20/#navigation-mechanisms-refs) (Level A)  Also applies to:  EN 301 549 Criteria   * 9.2.4.4 (Web) * 10.2.4.4 (Non-web document) * 11.2.4.4 (Open Functionality Software) * 11.2.4.4 (Closed Software * 11.8.2 (Authoring Tool) * 12.1.2 (Product Docs) * 12.2.4 (Support Docs)   Revised Section 508   * 501 (Web)(Software) * 504.2 (Authoring Tool) * 602.3 (Support Docs) | | Supports | None |
| [**2.5.1 Pointer Gestures**](https://www.w3.org/TR/WCAG21/#pointer-gestures) (Level A 2.1 only)  Also applies to:  EN 301 549 Criteria   * 9.2.5.1 (Web) * 10.2.5.1 (Non-web document) * 11.2.5.1 (Open Functionality Software) * 11.2.5.1 (Closed Software) * 11.8.2 (Authoring Tool) * 12.1.2 (Product Docs) * 12.2.4 (Support Docs) * Revised Section 508 – Does not apply | | Supports | None |
| [**2.5.2 Pointer Cancellation**](https://www.w3.org/TR/WCAG21/#pointer-cancellation) (Level A 2.1 only)  Also applies to:  EN 301 549 Criteria   * 9.2.5.2 (Web) * 10.2.5.2 (Non-web document) * 11.2.5.2 (Open Functionality Software) * 11.2.5.2 (Closed Software) * 11.8.2 (Authoring Tool) * 12.1.2 (Product Docs) * 12.2.4 (Support Docs) * Revised Section 508 – Does not apply | | Supports | None |
| [**2.5.3 Label in Name**](https://www.w3.org/TR/WCAG21/#label-in-name) (Level A 2.1 only)  Also applies to:  EN 301 549 Criteria   * 9.2.5.3 (Web) * 10.2.5.3 (Non-web document) * 11.2.5.3 (Open Functionality Software) * 11.2.5.3 (Closed Software) * 11.8.2 (Authoring Tool) * 12.1.2 (Product Docs) * 12.2.4 (Support Docs) * Revised Section 508 – Does not apply | | Supports | None |
| [**2.5.4 Motion Actuation**](https://www.w3.org/TR/WCAG21/#motion-actuation) (Level A 2.1 only)  Also applies to:  EN 301 549 Criteria   * 9.2.5.4 (Web) * 10.2.5.4 (Non-web document) * 11.2.5.4 (Open Functionality Software) * 11.2.5.4 (Closed Software * 11.8.2 (Authoring Tool) * 12.1.2 (Product Docs) * 12.2.4 (Support Docs) * Revised Section 508 – Does not apply | | Supports | None |
| [**3.1.1 Language of Page**](http://www.w3.org/TR/WCAG20/#meaning-doc-lang-id) (Level A)  Also applies to:  EN 301 549 Criteria   * 9.3.1.1 (Web) * 10.3.1.1 (Non-web document) * 11.3.1.1.1 (Open Functionality Software) * 11.3.1.1.2 (Closed Software) * 11.8.2 (Authoring Tool) * 12.1.2 (Product Docs) * 12.2.4 (Support Docs)   Revised Section 508   * 501 (Web)(Software) * 504.2 (Authoring Tool) * 602.3 (Support Docs) | | Supports | None |
| [**3.2.1 On Focus**](http://www.w3.org/TR/WCAG20/#consistent-behavior-receive-focus) (Level A)  Also applies to:  EN 301 549 Criteria   * 9.3.2.1 (Web) * 10.3.2.1 (Non-web document) * 11.3.2.1 (Open Functionality Software) * 11.3.2.1 (Closed Software) * 11.8.2 (Authoring Tool) * 12.1.2 (Product Docs) * 12.2.4 (Support Docs)   Revised Section 508   * 501 (Web)(Software) * 504.2 (Authoring Tool) * 602.3 (Support Docs) | | Supports | None |
| [**3.2.2 On Input**](http://www.w3.org/TR/WCAG20/#consistent-behavior-unpredictable-change) (Level A)  Also applies to:  EN 301 549 Criteria   * 9.3.2.2 (Web) * 10.3.2.2 (Non-web document) * 11.3.2.2 (Open Functionality Software) * 11.3.2.2 (Closed Software) * 11.8.2 (Authoring Tool) * 12.1.2 (Product Docs) * 12.2.4 (Support Docs)   Revised Section 508   * 501 (Web)(Software) * 504.2 (Authoring Tool)   602.3 (Support Docs) | | Supports | None |
| [**3.3.1 Error Identification**](http://www.w3.org/TR/WCAG20/#minimize-error-identified) (Level A)  Also applies to:  EN 301 549 Criteria   * 9.3.3.1 (Web) * 10.3.3.1 (Non-web document) * 11.3.3.1.1 (Open Functionality Software) * 11.3.3.1.2 (Closed Software) * 11.8.2 (Authoring Tool) * 12.1.2 (Product Docs) * 12.2.4 (Support Docs)   Revised Section 508   * 501 (Web)(Software) * 504.2 (Authoring Tool)   602.3 (Support Docs) | | Supports | None |
| [**3.3.2 Labels or Instructions**](http://www.w3.org/TR/WCAG20/#minimize-error-cues) (Level A)  Also applies to:  EN 301 549 Criteria   * 9.3.3.2 (Web) * 10.3.3.2 (Non-web document) * 11.3.3.2 (Open Functionality Software) * 11.3.3.2 (Closed Software) * 11.8.2 (Authoring Tool) * 12.1.2 (Product Docs) * 12.2.4 (Support Docs)   Revised Section 508   * 501 (Web)(Software) * 504.2 (Authoring Tool)   602.3 (Support Docs) | | Supports | None |
| [**4.1.1 Parsing**](http://www.w3.org/TR/WCAG20/#ensure-compat-parses) (Level A)  Also applies to:  EN 301 549 Criteria   * 9.4.1.1 (Web) * 10.4.1.1 (Non-web document) * 11.4.1.1.1 (Open Functionality Software) * 11.4.1.1.2 (Closed Software) – Does not apply * 11.8.2 (Authoring Tool) * 12.1.2 (Product Docs) * 12.2.4 (Support Docs)   Revised Section 508   * 501 (Web)(Software) * 504.2 (Authoring Tool)   602.3 (Support Docs) | | Supports | None |
| [**4.1.2 Name, Role, Value**](http://www.w3.org/TR/WCAG20/#ensure-compat-rsv) (Level A)  Also applies to:  EN 301 549 Criteria   * 9.4.1.2 (Web) * 10.4.1.2 (Non-web document) * 11.4.1.2.1 (Open Functionality Software) * 11.4.1.2.2 (Closed Software) – Not required * 11.8.2 (Authoring Tool) * 12.1.2 (Product Docs) * 12.2.4 (Support Docs)   Revised Section 508   * 501 (Web)(Software) * 504.2 (Authoring Tool)   602.3 (Support Docs) | | Supports | None |

### Table 2: Success Criteria, Level AA

Notes: None

| **Criteria** | **Conformance Level** | **Remarks and Explanations** | |
| --- | --- | --- | --- |
| [**1.2.4 Captions (Live)**](http://www.w3.org/TR/WCAG20/#media-equiv-real-time-captions) (Level AA)  Also applies to:  EN 301 549 Criteria   * 9.1.2.4 (Web) * 10.1.2.4 (Non-web document) * 11.1.2.4 (Open Functionality Software) * 11.1.2.4 (Closed Software) * 11.8.2 (Authoring Tool) * 12.1.2 (Product Docs) * 12.2.4 (Support Docs)   Revised Section 508   * 501 (Web)(Software) * 504.2 (Authoring Tool) * 602.3 (Support Docs) | | Supports | This product does not contain any multimedia. |
| [**1.2.5 Audio Description (Prerecorded)**](http://www.w3.org/TR/WCAG20/#media-equiv-audio-desc-only) (Level AA)  Also applies to:  EN 301 549 Criteria   * 9.1.2.5 (Web) * 10.1.2.5 (Non-web document) * 11.1.2.5 (Open Functionality Software) * 11.1.2.5 (Closed Software) * 11.8.2 (Authoring Tool) * 12.1.2 (Product Docs) * 12.2.4 (Support Docs)   Revised Section 508   * 501 (Web)(Software) * 504.2 (Authoring Tool) * 602.3 (Support Docs) | | Supports | This product does not contain any multimedia. |
| [**1.3.4 Orientation**](https://www.w3.org/TR/WCAG21/#orientation) (Level AA 2.1 only)  Also applies to:  EN 301 549 Criteria   * 9.1.3.4 (Web) * 10.1.3.4 (Non-web document) * 11.1.3.4 (Open Functionality Software) * 11.1.3.4 (Closed Software) * 11.8.2 (Authoring Tool) * 12.1.2 (Product Docs) * 12.2.4 (Support Docs) * Revised Section 508 – Does not apply | | Supports | None |
| [**1.3.5 Identify Input Purpose**](https://www.w3.org/TR/WCAG21/#identify-input-purpose) (Level AA 2.1 only)  Also applies to:  EN 301 549 Criteria   * 9.1.3.5 (Web) * 10.1.3.5 (Non-web document) * 11.1.3.5 (Open Functionality Software) * 11.1.3.5 (Closed Software) * 11.8.2 (Authoring Tool) * 12.1.2 (Product Docs) * 12.2.4 (Support Docs) * Revised Section 508 – Does not apply | | Supports | None |
| [**1.4.3 Contrast (Minimum)**](http://www.w3.org/TR/WCAG20/#visual-audio-contrast-contrast) (Level AA)  Also applies to:  EN 301 549 Criteria   * 9.1.4.3 (Web) * 10.1.4.3 (Non-web document) * 11.1.4.3 (Open Functionality Software) * 11.1.4.3 (Closed Software) * 11.8.2 (Authoring Tool) * 12.1.2 (Product Docs) * 12.2.4 (Support Docs)   Revised Section 508   * 501 (Web)(Software) * 504.2 (Authoring Tool) * 602.3 (Support Docs) | | Supports | None |
| [**1.4.4 Resize text**](http://www.w3.org/TR/WCAG20/#visual-audio-contrast-scale) (Level AA)  Also applies to:  EN 301 549 Criteria   * 9.1.4.4 (Web) * 10.1.4.4 (Non-web document) * 11.1.4.4.1 (Open Functionality Software) * 11.1.4.4.2 (Closed Software) * 11.8.2 (Authoring Tool) * 12.1.2 (Product Docs) * 12.2.4 (Support Docs)   Revised Section 508   * 501 (Web)(Software) * 504.2 (Authoring Tool) * 602.3 (Support Docs) | | Supports | None |
| [**1.4.5 Images of Text**](http://www.w3.org/TR/WCAG20/#visual-audio-contrast-text-presentation) (Level AA)  Also applies to:  EN 301 549 Criteria   * 9.1.4.5 (Web) * 10.1.4.5 (Non-web document) * 11.1.4.5.1 (Open Functionality Software) * 11.1.4.5.2 (Closed Software) – Does not apply * 11.8.2 (Authoring Tool) * 12.1.2 (Product Docs) * 12.2.4 (Support Docs)   Revised Section 508   * 501 (Web)(Software) * 504.2 (Authoring Tool) * 602.3 (Support Docs) | | Supports | None |
| [**1.4.10 Reflow**](https://www.w3.org/TR/WCAG21/#reflow) (Level AA 2.1 only)  Also applies to:  EN 301 549 Criteria   * 9.1.4.10 (Web) * 10.1.4.10 (Non-web document) * 11.1.4.10.1 (Open Functionality Software) * 11.1.4.10.2 (Closed Software) * 11.8.2 (Authoring Tool) * 12.1.2 (Product Docs) * 12.2.4 (Support Docs) * Revised Section 508 – Does not apply | | Supports | None |
| [**1.4.11 Non-text Contrast**](https://www.w3.org/TR/WCAG21/#non-text-contrast) (Level AA 2.1 only)  Also applies to:  EN 301 549 Criteria   * 9.1.4.11 (Web) * 10.1.4.11 (Non-web document) * 11.1.4.11 (Open Functionality Software) * 11.1.4.11 (Closed Software) * 11.8.2 (Authoring Tool) * 12.1.2 (Product Docs) * 12.2.4 (Support Docs) * Revised Section 508 – Does not apply | | Supports | None |
| [**1.4.12 Text Spacing**](https://www.w3.org/TR/WCAG21/#text-spacing) (Level AA 2.1 only)  Also applies to:  EN 301 549 Criteria   * 9.1.4.12 (Web) * 10.1.4.12 (Non-web document) * 11.1.4.12 (Open Functionality Software) * 11.1.4.12 (Closed Software) * 11.8.2 (Authoring Tool) * 12.1.2 (Product Docs) * 12.2.4 (Support Docs) * Revised Section 508 – Does not apply | | Supports | None |
| [**1.4.13 Content on Hover or Focus**](https://www.w3.org/TR/WCAG21/#content-on-hover-or-focus) (Level AA 2.1 only)  Also applies to:  EN 301 549 Criteria   * 9.1.4.13 (Web) * 10.1.4.13 (Non-web document) * 11.1.4.13 (Open Functionality Software) * 11.1.4.13 (Closed Software) * 11.8.2 (Authoring Tool) * 12.1.2 (Product Docs) * 12.2.4 (Support Docs) * Revised Section 508 – Does not apply | | Supports | None |
| [**2.4.5 Multiple Ways**](http://www.w3.org/TR/WCAG20/#navigation-mechanisms-mult-loc) (Level AA)  Also applies to:  EN 301 549 Criteria   * 9.2.4.5 (Web) * 10.2.4.5 (Non-web document) – Does not apply * 11.2.4.5 (Open Functionality Software) – Does not apply * 11.2.4.5 (Closed Software) – Does not apply * 11.8.2 (Authoring Tool) * 12.1.2 (Product Docs) * 12.2.4 (Support Docs)   Revised Section 508   * 501 (Web)(Software) – Does not apply to non-web software * 504.2 (Authoring Tool) * 602.3 (Support Docs) – Does not apply to non-web docs | | Supports | None |
| [**2.4.6 Headings and Labels**](http://www.w3.org/TR/WCAG20/#navigation-mechanisms-descriptive) (Level AA)  Also applies to:  EN 301 549 Criteria   * 9.2.4.6 (Web) * 10.2.4.6 (Non-web document) * 11.2.4.6 (Open Functionality Software) * 11.2.4.6 (Closed Software) * 11.8.2 (Authoring Tool) * 12.1.2 (Product Docs) * 12.2.4 (Support Docs)   Revised Section 508   * 501 (Web)(Software) * 504.2 (Authoring Tool) * 602.3 (Support Docs) | | Supports | None |
| [**2.4.7 Focus Visible**](http://www.w3.org/TR/WCAG20/#navigation-mechanisms-focus-visible) (Level AA)  Also applies to:  EN 301 549 Criteria   * 9.2.4.7 (Web) * 10.2.4.7 (Non-web document) * 11.2.4.7 (Open Functionality Software) * 11.2.4.7 (Closed Software) * 11.8.2 (Authoring Tool) * 12.1.2 (Product Docs) * 12.2.4 (Support Docs)   Revised Section 508   * 501 (Web)(Software) * 504.2 (Authoring Tool)   602.3 (Support Docs) | | Supports | None |
| [**3.1.2 Language of Parts**](http://www.w3.org/TR/WCAG20/#meaning-other-lang-id) (Level AA)  Also applies to:  EN 301 549 Criteria   * 9.3.1.2 (Web) * 10.3.1.2 (Non-web document) * 11.3.1.2 (Open Functionality Software) – Does not apply * 11.3.1.2 (Closed Software) – Does not apply * 11.8.2 (Authoring Tool) * 12.1.2 (Product Docs) * 12.2.4 (Support Docs)   Revised Section 508   * 501 (Web)(Software) * 504.2 (Authoring Tool)   602.3 (Support Docs) | | Supports | None |
| [**3.2.3 Consistent Navigation**](http://www.w3.org/TR/WCAG20/#consistent-behavior-consistent-locations) (Level AA)  Also applies to:  EN 301 549 Criteria   * 9.3.2.3 (Web) * 10.3.2.3 (Non-web document) – Does not apply * 11.3.2.3 (Open Functionality Software) – Does not apply * 11.3.2.3 (Closed Software) – Does not apply * 11.8.2 (Authoring Tool) * 12.1.2 (Product Docs) * 12.2.4 (Support Docs)   Revised Section 508   * 501 (Web)(Software) – Does not apply to non-web software * 504.2 (Authoring Tool)   602.3 (Support Docs) – Does not apply to non-web docs | | Supports | None |
| [**3.2.4 Consistent Identification**](http://www.w3.org/TR/WCAG20/#consistent-behavior-consistent-functionality) (Level AA)  Also applies to:  EN 301 549 Criteria   * 9.3.2.4 (Web) * 10.3.2.4 (Non-web document) – Does not apply * 11.3.2.4 (Open Functionality Software) – Does not apply * 11.3.2.4 (Closed Software) – Does not apply * 11.8.2 (Authoring Tool) * 12.1.2 (Product Docs) * 12.2.4 (Support Docs)   Revised Section 508   * 501 (Web)(Software) – Does not apply to non-web software * 504.2 (Authoring Tool)   602.3 (Support Docs) – Does not apply to non-web docs | | Supports | None |
| [**3.3.3 Error Suggestion**](http://www.w3.org/TR/WCAG20/#minimize-error-suggestions) (Level AA)  Also applies to:  EN 301 549 Criteria   * 9.3.3.3 (Web) * 10.3.3.3 (Non-web document) * 11.3.3.3 (Open Functionality Software) * 11.3.3.3 (Closed Software) * 11.8.2 (Authoring Tool) * 12.1.2 (Product Docs) * 12.2.4 (Support Docs)   Revised Section 508   * 501 (Web)(Software) * 504.2 (Authoring Tool)   602.3 (Support Docs) | | Supports | None |
| [**3.3.4 Error Prevention (Legal, Financial, Data)**](http://www.w3.org/TR/WCAG20/#minimize-error-reversible) (Level AA)  Also applies to:  EN 301 549 Criteria   * 9.3.3.4 (Web) * 10.3.3.4 (Non-web document) * 11.3.3.4 (Open Functionality Software) * 11.3.3.4 (Closed Software) * 11.8.2 (Authoring Tool) * 12.1.2 (Product Docs) * 12.2.4 (Support Docs)   Revised Section 508   * 501 (Web)(Software) * 504.2 (Authoring Tool)   602.3 (Support Docs) | | Supports | None |
| [**4.1.3 Status Messages**](https://www.w3.org/TR/WCAG21/#status-messages)(Level AA 2.1 only)  Also applies to:  EN 301 549 Criteria   * 9.4.1.3 (Web) * 10.4.1.3 (Non-web document) – Does not apply * 11.4.1.3 (Open Functionality Software) – Does not apply * 11.4.1.3 (Closed Software) – Does not apply * 11.8.2 (Authoring Tool) * 12.1.2 (Product Docs) * 12.2.4 (Support Docs)   Revised Section 508 – Does not apply | | Supports | None |

### Table 3: Success Criteria, Level AAA

Notes: None

| **Criteria** | **Conformance Level** | **Remarks and Explanations** | |
| --- | --- | --- | --- |
| [**1.2.6 Sign Language (Prerecorded)**](http://www.w3.org/TR/WCAG20/#media-equiv-sign) (Level AAA)  EN 301 549 Criteria – Does not apply  Revised Section 508 – Does not apply | | Not Evaluated | None |
| [**1.2.7 Extended Audio Description (Prerecorded)**](http://www.w3.org/TR/WCAG20/#media-equiv-extended-ad) (Level AAA)  EN 301 549 Criteria – Does not apply  Revised Section 508 – Does not apply | | Not Evaluated | None |
| [**1.2.8 Media Alternative (Prerecorded)**](http://www.w3.org/TR/WCAG20/#media-equiv-text-doc) (Level AAA)  EN 301 549 Criteria – Does not apply  Revised Section 508 – Does not apply | | Not Evaluated | None |
| [**1.2.9 Audio-only (Live)**](http://www.w3.org/TR/WCAG20/#media-equiv-live-audio-only) (Level AAA)  EN 301 549 Criteria– Does not apply  Revised Section 508 – Does not apply | | Not Evaluated | None |
| [**1.3.6 Identify Purpose**](https://www.w3.org/TR/WCAG21/#identify-purpose) (Level AAA 2.1 only)  EN 301 549 Criteria– Does not apply  Revised Section 508 – Does not apply | | Not Evaluated | None |
| [**1.4.6 Contrast Enhanced**](http://www.w3.org/TR/WCAG20/#visual-audio-contrast7) (Level AAA)  EN 301 549 Criteria – Does not apply  Revised Section 508 – Does not apply | | Not Evaluated | None |
| [**1.4.7 Low or No Background Audio**](http://www.w3.org/TR/WCAG20/#visual-audio-contrast-noaudio) (Level AAA)  EN 301 549 Criteria – Does not apply  Revised Section 508 – Does not apply | | Not Evaluated | None |
| [**1.4.8 Visual Presentation**](http://www.w3.org/TR/WCAG20/#visual-audio-contrast-visual-presentation) (Level AAA)  EN 301 549 Criteria – Does not apply  Revised Section 508 – Does not apply | | Not Evaluated | None |
| [**1.4.9 Images of Text (No Exception) Control**](http://www.w3.org/TR/WCAG20/#visual-audio-contrast-text-images) (Level AAA)  EN 301 549 Criteria – Does not apply  Revised Section 508 – Does not apply | | Not Evaluated | None |
| [**2.1.3 Keyboard (No Exception)**](http://www.w3.org/TR/WCAG20/#keyboard-operation-all-funcs) (Level AAA)  EN 301 549 Criteria – Does not apply  Revised Section 508 – Does not apply | | Not Evaluated | None |
| [**2.2.3 No Timing**](http://www.w3.org/TR/WCAG20/#time-limits-no-exceptions) (Level AAA)  EN 301 549 Criteria – Does not apply  Revised Section 508 – Does not apply | | Not Evaluated | None |
| [**2.2.4 Interruptions**](http://www.w3.org/TR/WCAG20/#time-limits-postponed) (Level AAA)  EN 301 549 Criteria – Does not apply  Revised Section 508 – Does not apply | | Not Evaluated | None |
| [**2.2.5 Re-authenticating**](http://www.w3.org/TR/WCAG20/#time-limits-server-timeout) (Level AAA)  EN 301 549 Criteria – Does not apply  Revised Section 508 – Does not apply | | Not Evaluated | None |
| [**2.2.6 Timeouts**](https://www.w3.org/TR/WCAG21/#timeouts) (Level AAA 2.1 only)  EN 301 549 Criteria – Does not apply  Revised Section 508 – Does not apply | | Not Evaluated | None |
| [**2.3.2 Three Flashes**](http://www.w3.org/TR/WCAG20/#seizure-three-times) (Level AAA)  EN 301 549 Criteria – Does not apply  Revised Section 508 – Does not apply | | Not Evaluated | None |
| [**2.3.3 Animation from Interactions**](https://www.w3.org/TR/WCAG21/#animation-from-interactions) (Level AAA 2.1 only)  EN 301 549 Criteria – Does not apply  Revised Section 508 – Does not apply | | Not Evaluated | None |
| [**2.4.8 Location**](http://www.w3.org/TR/WCAG20/#navigation-mechanisms-location) (Level AAA)  EN 301 549 Criteria – Does not apply  Revised Section 508 – Does not apply | | Not Evaluated | None |
| [**2.4.9 Link Purpose (Link Only)**](http://www.w3.org/TR/WCAG20/#navigation-mechanisms-link) (Level AAA)  EN 301 549 Criteria – Does not apply  Revised Section 508 – Does not apply | | Not Evaluated | None |
| [**2.4.10 Section Headings**](http://www.w3.org/TR/WCAG20/#navigation-mechanisms-headings) (Level AAA)  EN 301 549 Criteria – Does not apply  Revised Section 508 – Does not apply | | Not Evaluated | None |
| [**2.5.5 Target Size**](https://www.w3.org/TR/WCAG21/#target-size) (Level AAA 2.1 only)  EN 301 549 Criteria – Does not apply  Revised Section 508 – Does not apply | | Not Evaluated | None |
| [**2.5.6 Concurrent Input Mechanisms**](https://www.w3.org/TR/WCAG21/#concurrent-input-mechanisms) (Level AAA 2.1 only)  EN 301 549 Criteria – Does not apply  Revised Section 508 – Does not apply | | Not Evaluated | None |
| [**3.1.3 Unusual Words**](http://www.w3.org/TR/WCAG20/#meaning-idioms) (Level AAA)  EN 301 549 Criteria – Does not apply  Revised Section 508 – Does not apply | | Not Evaluated | None |
| [**3.1.4 Abbreviations**](http://www.w3.org/TR/WCAG20/#meaning-located) (Level AAA)  EN 301 549 Criteria – Does not apply  Revised Section 508 – Does not apply | | Not Evaluated | None |
| [**3.1.5 Reading Level**](http://www.w3.org/TR/WCAG20/#meaning-supplements) (Level AAA)  EN 301 549 Criteria – Does not apply  Revised Section 508 – Does not apply | | Not Evaluated | None |
| [**3.1.6 Pronunciation**](http://www.w3.org/TR/WCAG20/#meaning-pronunciation) (Level AAA)  EN 301 549 Criteria – Does not apply  Revised Section 508 – Does not apply | | Not Evaluated | None |
| [**3.2.5 Change on Request**](http://www.w3.org/TR/WCAG20/#consistent-behavior-no-extreme-changes-context) (Level AAA)  EN 301 549 Criteria – Does not apply  Revised Section 508 – Does not apply | | Not Evaluated | None |
| [**3.3.5 Help**](http://www.w3.org/TR/WCAG20/#minimize-error-context-help) (Level AAA)  EN 301 549 Criteria – Does not apply  Revised Section 508 – Does not apply | | Not Evaluated | None |
| [**3.3.6 Error Prevention (All)**](http://www.w3.org/TR/WCAG20/#minimize-error-reversible-all) (Level AAA)  EN 301 549 Criteria – Does not apply  Revised Section 508 – Does not apply | | Not Evaluated | None |

## Revised Section 508 Report

Notes: None

### Chapter 3: Functional Performance Criteria (FPC)

Notes: None

| **Criteria** | **Conformance Level** | **Remarks and Explanations** |
| --- | --- | --- |
| 302.1Without Vision | Supports | None |
| 302.2 With Limited Vision | Supports | None |
| 302.3Without Perception of Color | Supports | None |
| 302.4Without Hearing | Supports | None |
| 302.5With Limited Hearing | Supports | None |
| 302.6Without Speech | Supports | None |
| 302.7With Limited Manipulation | Supports | None |
| 302.8With Limited Reach and Strength | Supports | None |
| 302.9With Limited Language, Cognitive, and Learning Abilities | Supports | None |

### Support Documentation and Services

Notes: None

| **Criteria** | **Conformance Level** | **Remarks and Explanations** |
| --- | --- | --- |
| ***601.1 Scope*** | Heading cell – no response required | Heading cell – no response required |
| ***602 Support Documentation*** | Heading cell – no response required | Heading cell – no response required |
| 602.2 Accessibility and Compatibility Features | Supports | Specific supports are offered on an on-request basis |
| 602.3 Electronic Support Documentation | See [WCAG 2.x](#WCAG) section | See information in WCAG section |
| 602.4 Alternate Formats for Non-Electronic Support Documentation | Supports | None |
| **603 Support Services** | Heading cell – no response required | Heading cell – no response required |
| 603.2 Information on Accessibility and Compatibility Features | Supports | Available as part of software maintenance plan |
| 603.3 Accommodation of Communication Needs | Supports | Specific supports are offered on an on-request basis |

## EN 301 549 Report

Notes: None

### Chapter 4: [Functional Performance Statements](http://www.etsi.org/deliver/etsi_en/301500_301599/301549/01.01.02_60/en_301549v010102p.pdf#page=22) (FPS)

Notes: None

| **Criteria** | | **Conformance Level** | | **Remarks and Explanations** |
| --- | --- | --- | --- | --- |
| **4.2.1 Usage without vision** | Supports | | None | |
| **4.2.2 Usage with limited vision** | Supports | | None | |
| **4.2.3 Usage without perception of colour** | Supports | | None | |
| **4.2.4 Usage without hearing** | Supports | | None | |
| **4.2.5 Usage with limited hearing** | Supports | | None | |
| **4.2.6 Usage without vocal capability** | Supports | | None | |
| **4.2.7 Usage with limited manipulation or strength** | Supports | | None | |
| **4.2.8 Usage with limited reach** | Supports | | None | |
| **4.2.9 Minimize photosensitive seizure triggers** | Supports | | None | |
| **4.2.10 Usage with limited cognition** | Supports | | None | |
| **4.2.11 Privacy** | Supports | | None | |

### Chapter [5: Generic Requirements](http://www.etsi.org/deliver/etsi_en/301500_301599/301549/01.01.02_60/en_301549v010102p.pdf#page=23)

Notes: None

| **Criteria** | | **Conformance Level** | | **Remarks and Explanations** |
| --- | --- | --- | --- | --- |
| ***5.1 Closed functionality*** | Heading cell – no response required | | Heading cell – no response required | |
| ***5.1.2 General*** | Heading cell – no response required | | Heading cell – no response required | |
| ***5.1.2.1 Closed functionality*** | See 5.2 through 13 | | See information in 5.2 through 13 | |
| ***5.1.2.2 Assistive technology*** | See 5.1.3 through 5.1.6 | | See information in 5.1.3 through 5.1.6 | |
| ***5.1.3 Non-visual access*** | Heading cell – no response required | | Heading cell – no response required | |
| 5.1.3.1 Audio output of visual information | **Not Applicable** | | **None** | |
| 5.1.3.2 Auditory output delivery including speech | **Not Applicable** | | **None** | |
| 5.1.3.3 Auditory output correlation | **Not Applicable** | | **None** | |
| 5.1.3.4 Speech output user control | **Not Applicable** | | **None** | |
| 5.1.3.5 Speech output automatic interruption | **Not Applicable** | | **None** | |
| 5.1.3.6 Speech output for non-text content | **Not Applicable** | | **None** | |
| 5.1.3.7 Speech output for video information | **Not Applicable** | | **None** | |
| 5.1.3.8 Masked entry | **Not Applicable** | | **None** | |
| 5.1.3.9 Private access to personal data | **Not Applicable** | | **None** | |
| 5.1.3.10 Non-interfering audio output | **Not Applicable** | | **None** | |
| 5.1.3.11 Private listening volume | **Not Applicable** | | **None** | |
| 5.1.3.12 Speaker volume | **Not Applicable** | | **None** | |
| 5.1.3.13 Volume reset | **Not Applicable** | | **None** | |
| 5.1.3.14 Spoken languages | **Not Applicable** | | **None** | |
| 5.1.3.15 Non-visual error identification | **Not Applicable** | | **None** | |
| 5.1.3.16 Receipts, tickets, and transactional outputs | **Not Applicable** | | **None** | |
| 5.1.4 Functionality closed to text enlargement | **Not Applicable** | | **None** | |
| 5.1.5 Visual output for auditory information | **Not Applicable** | | **None** | |
| ***5.1.6 Operation without keyboard interface*** | Heading cell – no response required | | Heading cell – no response required | |
| ***5.1.6.1 Closed functionality*** | **See 5.1.3.1 through 5.1.3.16** | | **See information in 5.1.3.1 through 5.1.3.16** | |
| 5.1.6.2 Input focus | **Not Applicable** | | **None** | |
| 5.1.7 Access without speech | **Not Applicable** | | **None** | |
| 5.2 Activation of accessibility features | **Supports** | | **None** | |
| 5.3 Biometrics | **Not Applicable** | | **None** | |
| 5.4 Preservation of accessibility information during conversion | **Supports** | | **None** | |
| ***5.5 Operable parts*** | Heading cell – no response required | | Heading cell – no response required | |
| 5.5.1 Means of operation | **Not Applicable** | | **None** | |
| 5.5.2 Operable parts discernibility | **Not Applicable** | | **None** | |
| ***5.6 Locking or toggle controls*** | Heading cell – no response required | | Heading cell – no response required | |
| 5.6.1 Tactile or auditory status | **Not Applicable** | | **None** | |
| 5.6.2 Visual status | **Not Applicable** | | **None** | |
| 5.7 Key repeat | **Not Applicable** | | **None** | |
| 5.8 Double-strike key acceptance | **Not Applicable** | | **None** | |
| 5.9 Simultaneous user actions | **Not Applicable** | | **None** | |

### Chapter [6: ICT with Two-Way Voice Communication](http://www.etsi.org/deliver/etsi_en/301500_301599/301549/01.01.02_60/en_301549v010102p.pdf#page=28)

Notes: None

| **Criteria** | **Conformance Level** | **Remarks and Explanations** | |
| --- | --- | --- | --- |
| 6.1 Audio bandwidth for speech | **Not Applicable** | **None** |
| ***6.2 Real-time text (RTT) functionality*** | Heading cell – no response required | Heading cell – no response required |
| 6.2.1.1 RTT communication | **Not Applicable** | **None** |
| 6.2.1.2 Concurrent voice and text | **Not Applicable** | **None** |
| 6.2.2.1 Visually distinguishable display | **Not Applicable** | **None** |
| 6.2.2.2 Programmatically determinable send and receive direction | **Not Applicable** | **None** |
| 6.2.2.3 Speaker identification | **Not Applicable** | **None** |
| 6.2.2.4 Visual indicator of Audio with RTT | **Not Applicable** | **None** |
| 6.2.3 Interoperability | **Not Applicable** | **None** |
| 6.2.4 RTT responsiveness | **Not Applicable** | **None** |
| 6.3 Caller ID | **Not Applicable** | **None** |
| 6.4 Alternatives to voice-based services | **Not Applicable** | **None** |
| ***6.5 Video communication*** | Heading cell – no response required | Heading cell – no response required |
| ***6.5.1 General (informative)*** | Heading cell – no response required | Heading cell – no response required |
| 6.5.2 Resolution | **Not Applicable** | **None** |
| 6.5.3 Frame rate | **Not Applicable** | **None** |
| 6.5.4 Synchronization between audio and video | **Not Applicable** | **None** |
| 6.5.5 Visual indicator of audio with video | **Not Applicable** | **None** |
| 6.5.6 Speaker identification with video (sign language) communication | **Not Applicable** | **None** |
| ***6.6 Alternatives to video-based services (advisory only)*** | Advisory – no response required | Advisory – no response required |

### Chapter [7: ICT with Video Capabilities](http://www.etsi.org/deliver/etsi_en/301500_301599/301549/01.01.02_60/en_301549v010102p.pdf#page=31)

Notes: None

| **Criteria** | **Conformance Level** | **Remarks and Explanations** | |
| --- | --- | --- | --- |
| ***7.1 Caption processing technology*** | Heading cell – no response required | Heading cell – no response required |
| 7.1.1 Captioning playback | **Not Applicable** | **None** |
| 7.1.2 Captioning synchronization | **Not Applicable** | **None** |
| 7.1.3 Preservation of captioning | **Not Applicable** | **None** |
| 7.1.4 Captions characteristics | **Not Applicable** | **None** |
| 7.1.5 Spoken subtitles | **Not Applicable** | **None** |
| 7.2.1 Audio description playback | **Not Applicable** | **None** |
| 7.2.2 Audio description synchronization | **Not Applicable** | **None** |
| 7.2.3 Preservation of audio description | **Not Applicable** | **None** |
| 7.3 User controls for captions and audio description | **Not Applicable** | **None** |

### Chapter [8: Hardware](http://www.etsi.org/deliver/etsi_en/301500_301599/301549/01.01.02_60/en_301549v010102p.pdf#page=32)

Notes: None

| **Criteria** | **Conformance Level** | **Remarks and Explanations** | |
| --- | --- | --- | --- |
| ***8.1.1 Generic requirements*** | Heading cell – no response required | Heading cell – no response required |
| 8.1.2 Standard connections | **Not Applicable** | **None** |
| 8.1.3 Colour | **Not Applicable** | **None** |
| ***8.2 Hardware products with speech output*** | Heading cell – no response required | Heading cell – no response required |
| 8.2.1.1 Speech volume range | **Not Applicable** | **None** |
| 8.2.1.2 Incremental volume control | **Not Applicable** | **None** |
| 8.2.2.1 Fixed-line devices | **Not Applicable** | **None** |
| 8.2.2.2 Wireless communication devices | **Not Applicable** | **None** |
| ***8.3 Stationary ICT*** | Heading cell – no response required | Heading cell – no response required |
| 8.3.2.1 Unobstructed high forward reach | **Not Applicable** | **None** |
| 8.3.2.2 Unobstructed low forward reach | **Not Applicable** | **None** |
| 8.3.2.3.1 Clear space | **Not Applicable** | **None** |
| 8.3.2.3.2 Obstructed (< 510 mm) forward reach | **Not Applicable** | **None** |
| 8.3.2.3.3 Obstructed (< 635 mm) forward reach | **Not Applicable** | **None** |
| 8.3.2.4 Knee and toe clearance width | **Not Applicable** | **None** |
| 8.3.2.5 Toe clearance | **Not Applicable** | **None** |
| 8.3.2.6 Knee clearance | **Not Applicable** | **None** |
| 8.3.3.1 Unobstructed high side reach | **Not Applicable** | **None** |
| 8.3.3.2 Unobstructed low side reach | **Not Applicable** | **None** |
| 8.3.3.3.1 Obstructed (< 255 mm) side reach | **Not Applicable** | **None** |
| 8.3.3.3.2 Obstructed (< 610 mm) side reach | **Not Applicable** | **None** |
| 8.3.4.1 Change in level | **Not Applicable** | **None** |
| 8.3.4.2 Clear floor or ground space | **Not Applicable** | **None** |
| 8.3.4.3.2 Forward approach | **Not Applicable** | **None** |
| 8.3.4.3.3 Parallel approach | **Not Applicable** | **None** |
| 8.3.5 Visibility | **Not Applicable** | **None** |
| 8.3.6 Installation instructions | **Not Applicable** | **None** |
| ***8.4 Mechanically Operable parts*** | Heading cell – no response required | Heading cell – no response required |
| 8.4.1 Numeric keys | **Not Applicable** | **None** |
| 8.4.2.1 Means of operation of mechanical parts | **Not Applicable** | **None** |
| 8.4.2.2 Force of operation of mechanical parts | **Not Applicable** | **None** |
| 8.4.3 Keys, tickets and fare cards | **Not Applicable** | **None** |
| 8.5 Tactile indication of speech mode | **Not Applicable** | **None** |

### Chapter [9: Web](http://www.etsi.org/deliver/etsi_en/301500_301599/301549/01.01.02_60/en_301549v010102p.pdf#page=39) *(see WCAG 2.x section)*

Notes: None

### Chapter [10: Non-web Documents](http://www.etsi.org/deliver/etsi_en/301500_301599/301549/01.01.02_60/en_301549v010102p.pdf#page=43)

Notes: None

| **Criteria** | **Conformance Level** | **Remarks and Explanations** | |
| --- | --- | --- | --- |
| ***10.0 General (informative)*** | Heading cell – no response required | Heading cell – no response required |
| ***10.1.1.1 through 10.4.1.3*** | See [WCAG 2.x](#WCAG) section | See information in [WCAG 2.x](#WCAG) section |
| 10.5 Caption positioning | **Not Applicable** | **None** |
| 10.6 Audio description timing | **Not Applicable** | **None** |

### Chapter [11: Software](http://www.etsi.org/deliver/etsi_en/301500_301599/301549/01.01.02_60/en_301549v010102p.pdf#page=53)

Notes: None

| **Criteria** | **Conformance Level** | **Remarks and Explanations** |
| --- | --- | --- |
| ***11.0 General (informative)*** | Heading cell – no response required | Heading cell – no response required |
| 11.1.1.1 through 11.4.1.3 | See [WCAG 2.x](#WCAG) section | See information in WCAG 2.x section |
| ***11.5 Interoperability with assistive technology*** | Heading cell – no response required | Heading cell – no response required |
| ***11.5.1 Closed functionality*** | Heading cell – no response required | Heading cell – no response required |
| ***11.5.2 Accessibility services*** | Heading cell – no response required | Heading cell – no response required |
| ***11.5.2.1 Platform accessibility service support for software that provides a user interface*** | See 11.5.2.5 through 11.5.2.17 | See information in 11.5.2.5 through 11.5.2.17 |
| ***11.5.2.2 Platform accessibility service support for assistive technologies*** | See 11.5.2.5 through 11.5.2.17 | See information in 11.5.2.5 through 11.5.2.17 |
| 11.5.2.3 Use of accessibility services | **Not Applicable** | **None** |
| 11.5.2.4 Assistive technology | **Not Applicable** | **None** |
| 11.5.2.5 Object information | **Not Applicable** | **None** |
| 11.5.2.6 Row, column, and headers | **Not Applicable** | **None** |
| 11.5.2.7 Values | **Not Applicable** | **None** |
| 11.5.2.8 Label relationships | **Not Applicable** | **None** |
| 11.5.2.9 Parent-child relationships | **Not Applicable** | **None** |
| 11.5.2.10 Text | **Not Applicable** | **None** |
| 11.5.2.11 List of available actions | **Not Applicable** | **None** |
| 11.5.2.12 Execution of available actions | **Not Applicable** | **None** |
| 11.5.2.13 Tracking of focus and selection attributes | **Not Applicable** | **None** |
| 11.5.2.14 Modification of focus and selection attributes | **Not Applicable** | **None** |
| 11.5.2.15 Change notification | **Not Applicable** | **None** |
| 11.5.2.16 Modifications of states and properties | **Not Applicable** | **None** |
| 11.5.2.17 Modifications of values and text | **Not Applicable** | **None** |
| ***11.6 Documented accessibility usage*** | Heading cell – no response required | Heading cell – no response required |
| 11.6.1 User control of accessibility features | **Not Applicable** | **None** |
| 11.6.2 No disruption of accessibility features | **Not Applicable** | **None** |
| 11.7 User preferences | **Not Applicable** | **None** |
| ***11.8 Authoring tools*** | Heading cell – no response required | Heading cell – no response required |
| ***11.8.1 Content technology*** | Heading cell – no response required | Heading cell – no response required |
| 11.8.2 Accessible content creation | See [WCAG 2.x](#_WCAG_2.x_Report) section (if not authoring tool, enter “not applicable”) | See information in WCAG 2.x section |
| 11.8.3 Preservation of accessibility information in transformations | **Not Applicable** | **None** |
| 11.8.4 Repair assistance | **Not Applicable** | **None** |
| 11.8.5 Templates | **Not Applicable** | **None** |

### Chapter [12: Documentation and Support Services](http://www.etsi.org/deliver/etsi_en/301500_301599/301549/01.01.02_60/en_301549v010102p.pdf#page=73)

Notes: None

| **Criteria** | **Conformance Level** | **Remarks and Explanations** |
| --- | --- | --- |
| ***12.1 Product documentation*** | Heading cell – no response required | Heading cell – no response required |
| 12.1.1 Accessibility and compatibility features | Supports | Specific supports are offered on an on-request basis |
| 12.1.2 Accessible documentation | Not Evaluated | None |
| ***12.2 Support Services*** | Heading cell – no response required | Heading cell – no response required |
| 12.2.2 Information on accessibility and compatibility features | Supports | Available as part of software maintenance plan |
| 12.2.3 Effective communication | Not Evaluated | None |
| 12.2.4 Accessible documentation | Not Evaluated | None |

### Chapter [13: ICT Providing Relay or Emergency Service Access](http://www.etsi.org/deliver/etsi_en/301500_301599/301549/01.01.02_60/en_301549v010102p.pdf#page=74)

Notes: None

| **Criteria** | | **Conformance Level** | **Remarks and Explanations** | |
| --- | --- | --- | --- | --- |
| ***13.1 Relay services requirements*** | Heading cell – no response required | | Heading cell – no response required |
| 13.1.2 Text relay services | **Not Applicable** | | **None** |
| 13.1.3 Sign relay services | **Not Applicable** | | **None** |
| 13.1.4 Lip-reading relay services | **Not Applicable** | | **None** |
| 13.1.5 Captioned telephony services | **Not Applicable** | | **None** |
| 13.1.6 Speech to speech relay services | **Not Applicable** | | **None** |
| 13.2 Access to relay services | **Not Applicable** | | **None** |
| 13.3 Access to emergency services | **Not Applicable** | | **None** |

## Expert certification

### David Berman, CPWA, WAS, CPACC

With over 30 years of experience in design and communications, David has worked extensively in accessible Web and software interface development. He is an International Advisor for G3ICT and holds CPWA, WAS, and CPACC certifications. David sits on the Global Council of the IAAP, is a member of the ISO committee for accessible PDF (PDF/UA), is an Invited Expert to the W3C (the publishers of WCAG), and serves on Ontario’s AODA standards review committee for accessibility regulations. David has taken all available courses of the U.S. Trusted Tester program, in support of U.S. Revised Section 508. David has advised the Government of Canada and a coalition of Canada’s top accessibility organizations on the content of the Accessible Canada Act and its anticipated regulatory approach, including arguing for international harmonized adoption of EN 301 549 (2019).

